



6/Drawings
Lawnan
6-10-03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Thomas Henry Helzerman Group Art Unit: 3623

Serial No.: 09/543,227 Examiner: Susanna M. Meinecke
Diaz

Filed: April 5, 2000 In Response to Office Action
Dated: January 1, 2003

For: QUALITY OPERATING SYSTEM

RECEIVED

JUN 06 2003

Attorney Docket No.: 200-0487

GROUP 3600

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

LETTER OF TRANSMITTAL ACCOMPANYING SUBSTITUTE SHEETS OF
DRAWINGS

Dear Sir:

Attached herewith are nine (9) substitute sheets of drawings for Figures 1-9. Please replace the originally submitted Figures 1-9 associated with the above-referenced application with the nine substituted sheets of drawings having margins conforming to requirements under 37 CFR 1.84(g) for Figures 1-9.

In the event that the present nine substitute sheets of drawings are not in a condition for allowance for any other reasons, the Examiner is respectfully invited to call the Applicant's representative at his Bloomfield Hills, Michigan office at (248) 540-4040 such that necessary

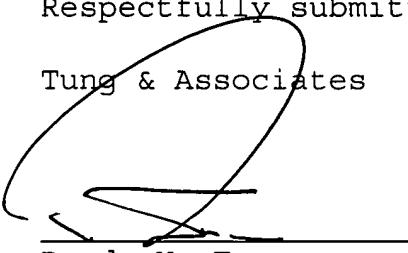
U.S.S.N. 09/543,271

Art Unit: 3623

action may be taken to place the drawings in a condition
for allowance.

Respectfully submitted,

Tung & Associates


Randy W. Tung
Reg. No. 31,311
Telephone: (248) 540-4040

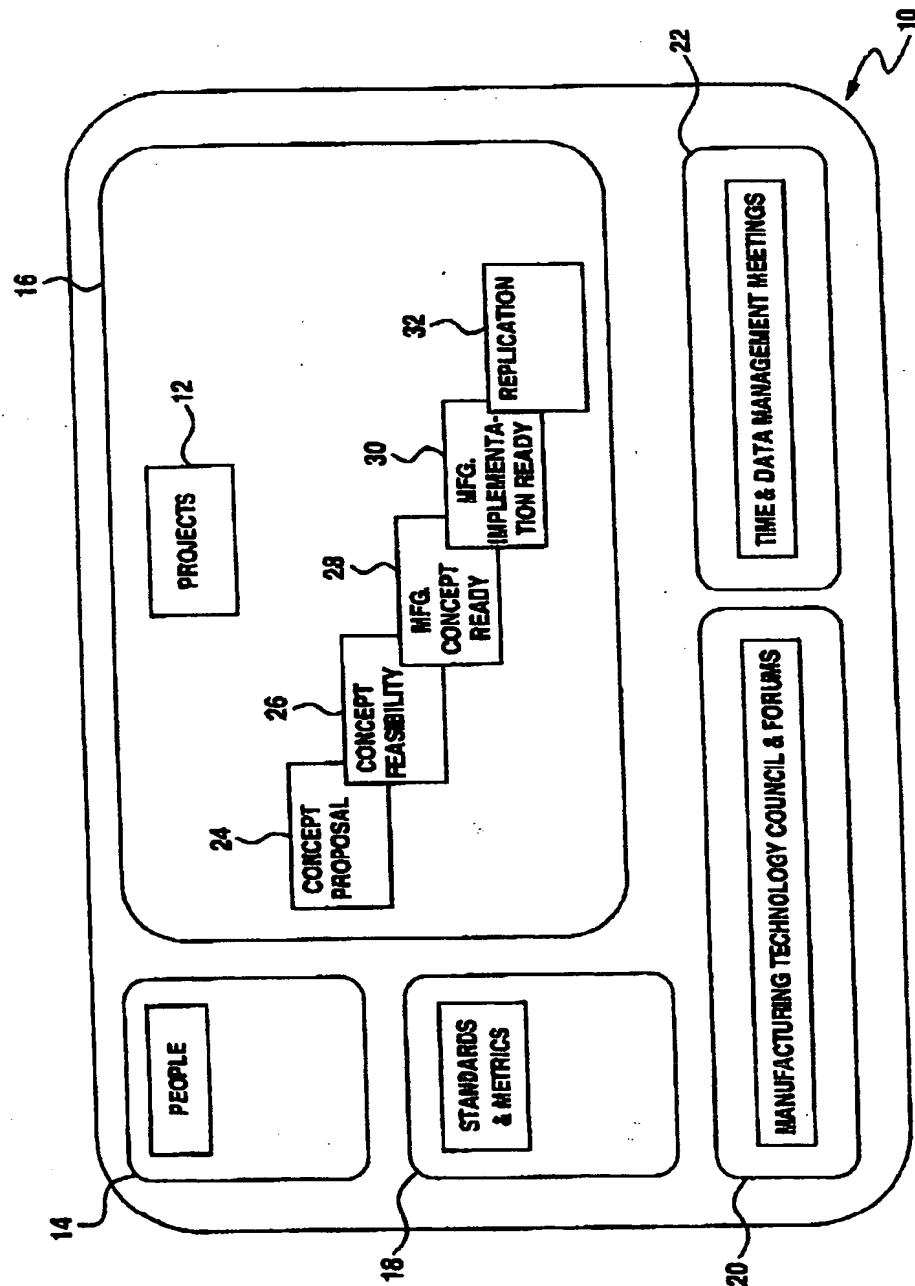


Figure 1



Quality Operating System
Thomas Henry Helzerman
09/543,227

Art Unit: 3623
Application No: 09/543,227

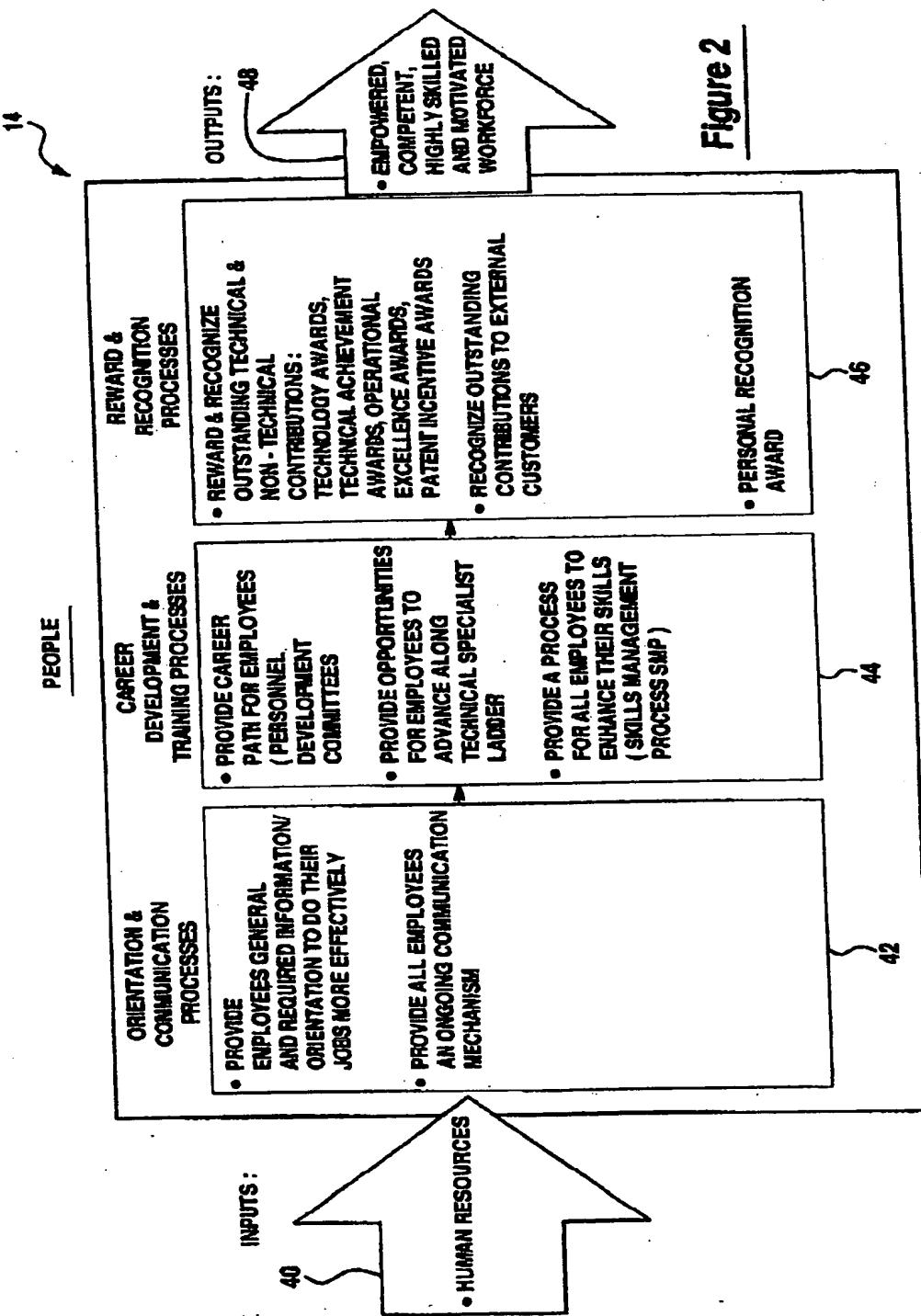
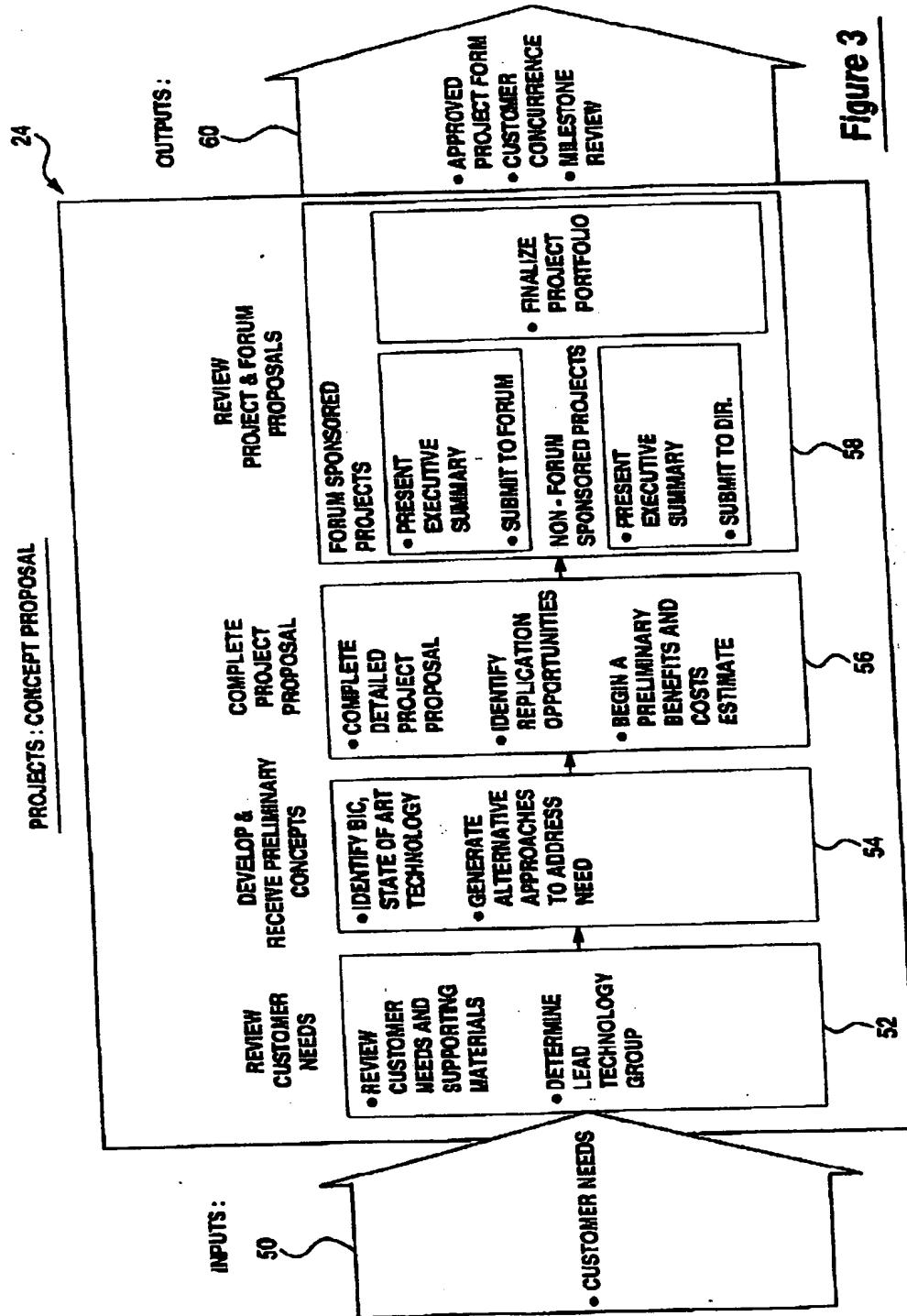
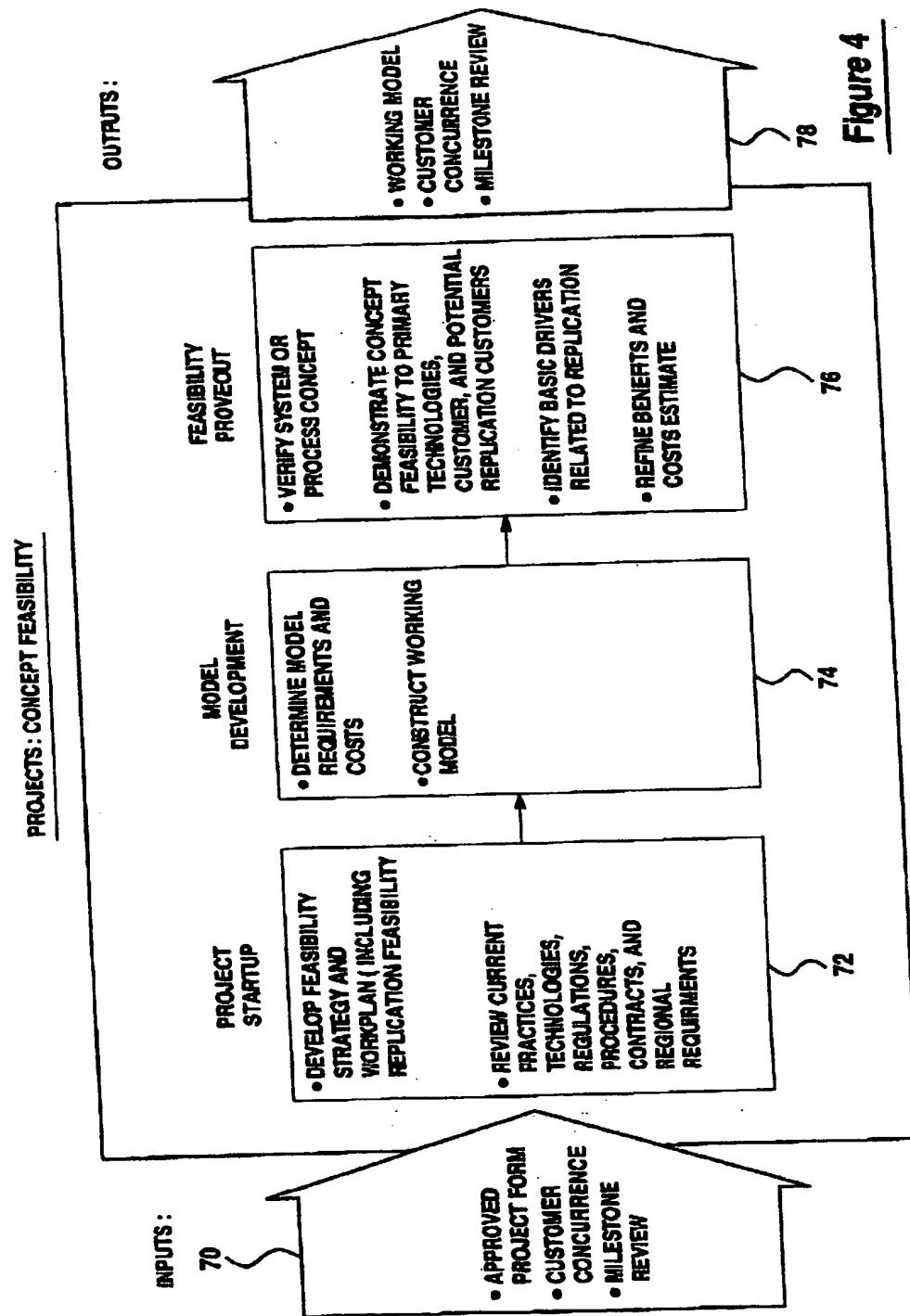


Figure 2





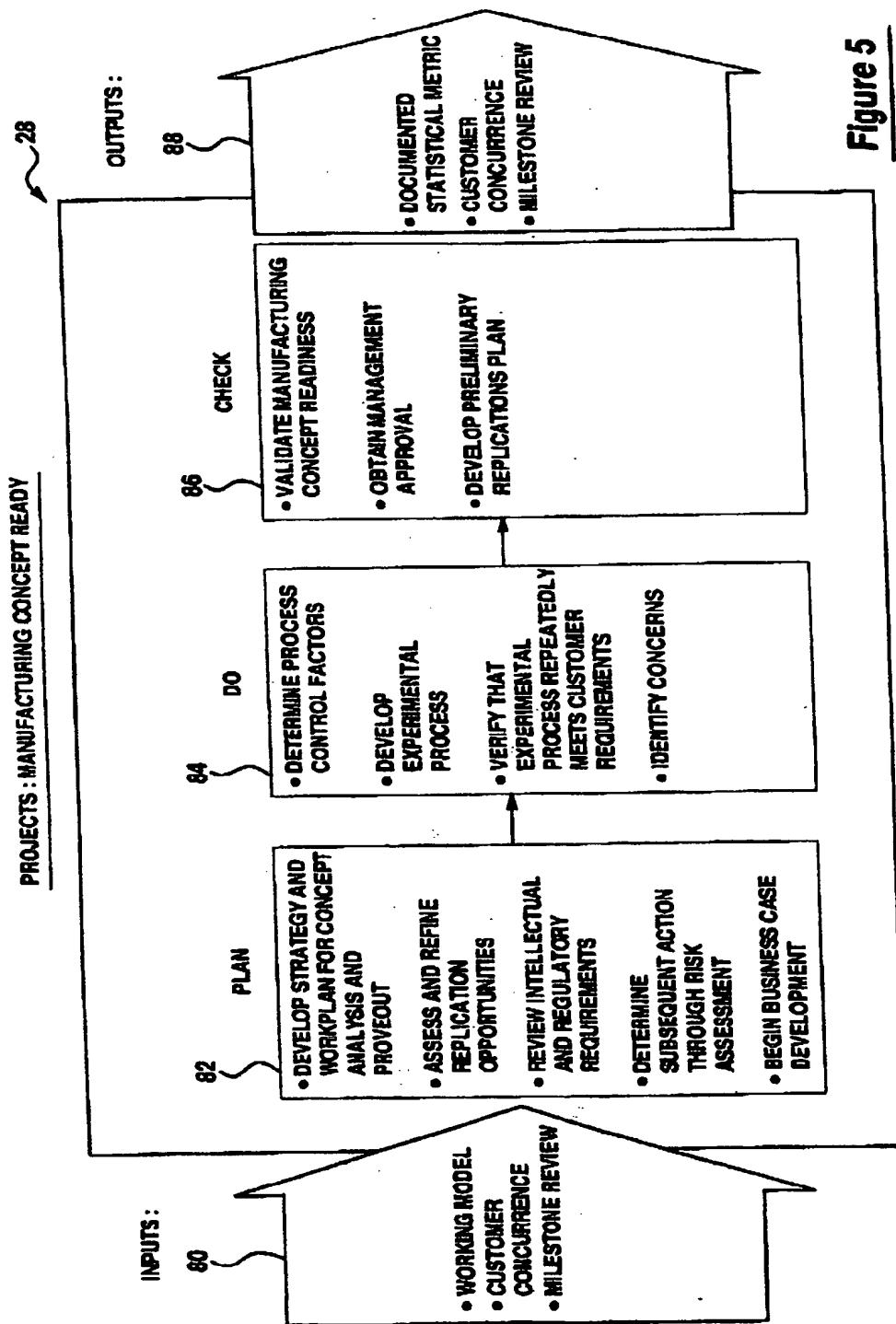
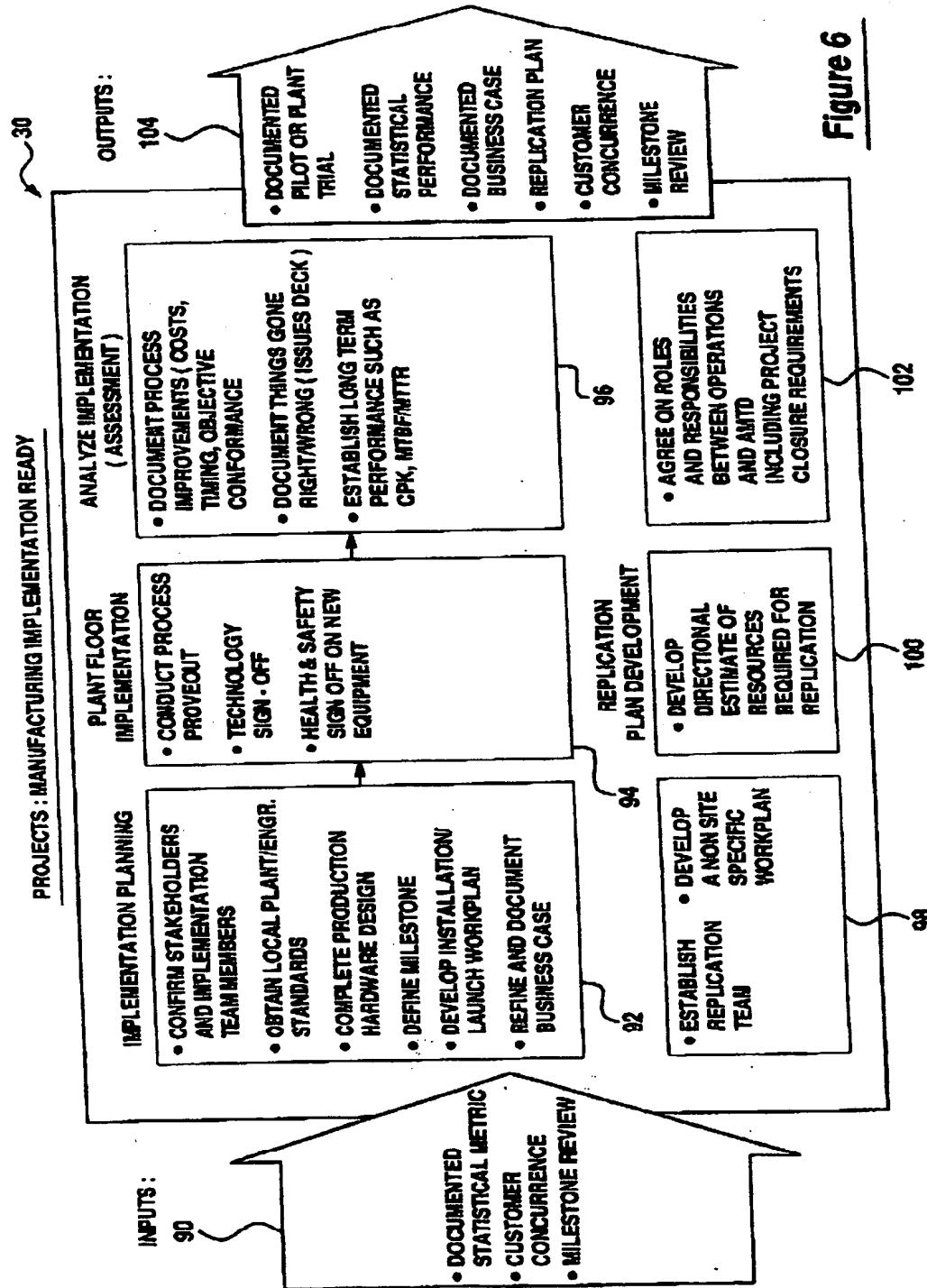


Figure 5



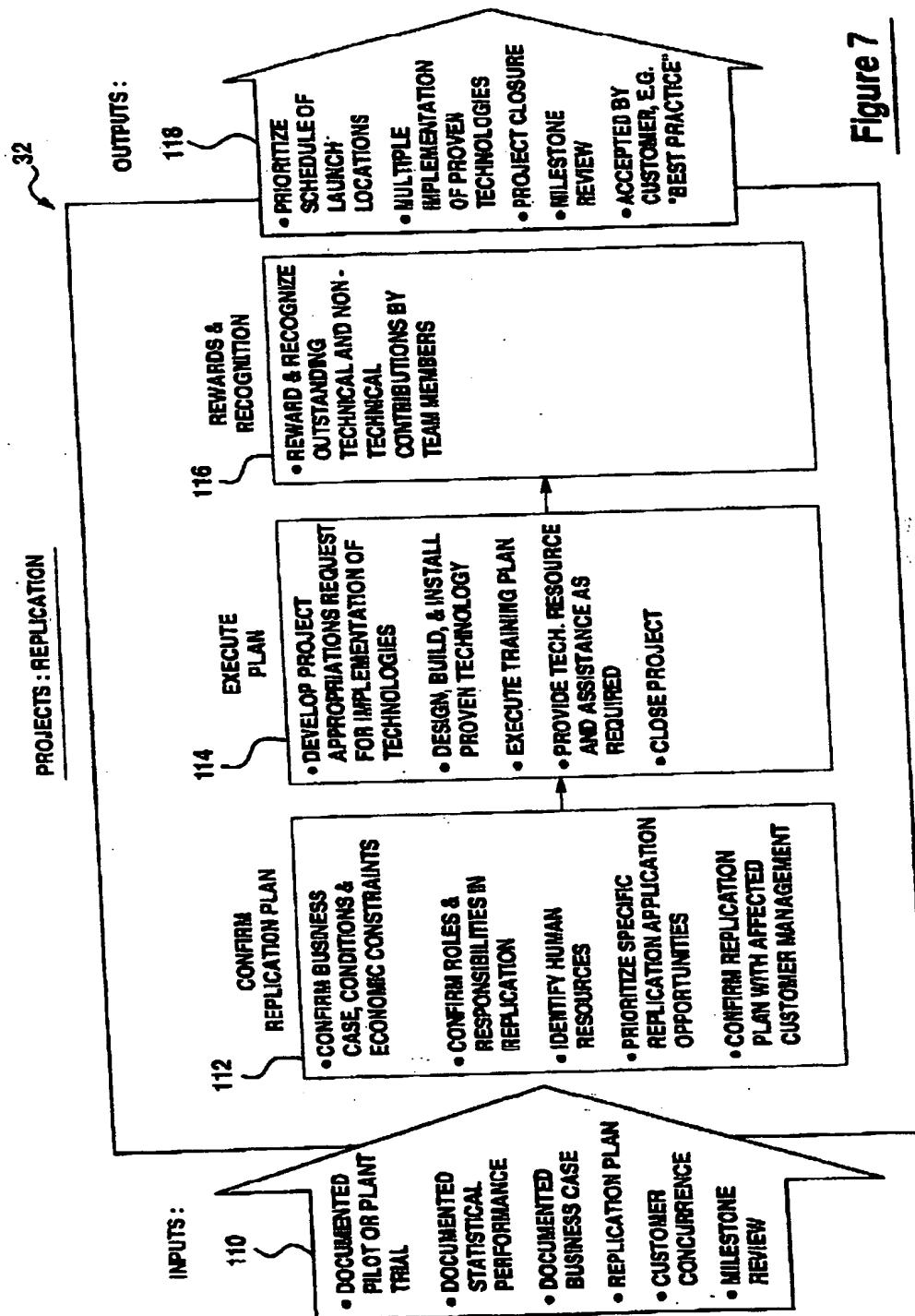


Figure 7

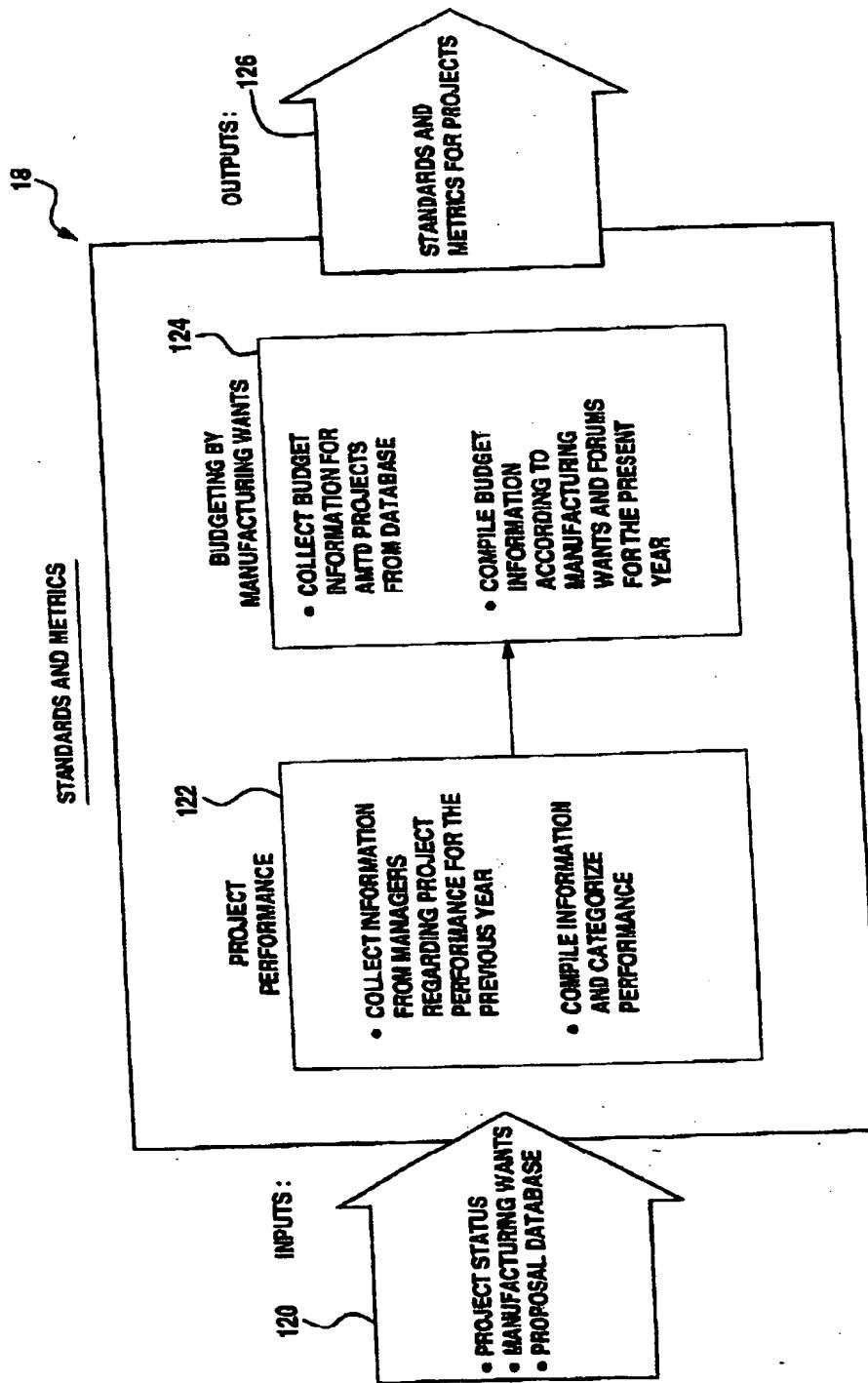


Figure 8

